Central North Florida—Groups 2-50



New Business Checklist

Before a new business case will be processed and prior to receiving an effective date for acceptable 2–50 new business, UnitedHealthcare requires the completion of the following documents.

Forms—Employer/Broker:

0	UnitedHealthcare Group Applicatio
	Signature and date required by group and agent.

Product Selection Form Signature and date required by group.

Forms—Member:

Enrollment Spreadsheet

Enrollment forms not required if spreadsheet is used. Do not include waivers on spreadsheet.

Member Enrollment Forms

Must be completed entirely. Date and signature are required.

COBRA enrollees are not counted as eligible employees when determining group size.

Waivers must be completed, signed and dated by the employee. Medicaid, Cost, Opt Out and Veterans Assistance are not considered valid waivers.

Forms—Financial:

Binder Check

Binder check with first month premium is required with application. Minimum employer contribution is 50 percent of the single employee rate on selected plan.

Include copy of check in the case-submission email.

See binder check coversheet for mailing address for actual check.

Participation Certification

Groups of 10 or more may submit the Participation Certification in lieu of wage and tax documents.

Forms—Financial: (continued)

Wage and Tax Documents

If required to file a UCT-6, UnitedHealthcare requires all groups with up to 9 eligible employees to submit a signed copy of their current UCT-6/Quarterly Wage and Tax Report with their new business submissions.

If not required to file a UCT-6, the most current quarterly payroll statement, 1 document from (see below) Box A (if applicable for your business), and 1 from Box B are required to establish eligibility.

All tax documents must be a signed copy of the original document, or if submitted electronically, a copy of the document with a copy of the electronic acknowledgment.

Box A	Box B
Current business, state or occupations license Articles of incorporation Partnership agreements	IRS Form 941 (not-for-profit use only) IRS Form 1040 (with a Schedule C or F) IRS Form 1065—Partnership Income (with K-1) IRS Form 1121/11205— Corporate Income (with K-1)

Contact local Account Executive for Multi-site Guidelines.

If the 2-50 new business sold case submission guidelines are not met, the group may be required to move to the next effective date.

For groups with PEO, Affiliate or Common Ownership, additional documentation may be needed.

CONTINUED



Participation: 50 percent (less valid waivers) of all employees must participate. Groups with 2-3 eligible employees require the following: 100 percent participation of eligible employees. 100 percent employer contribution of employee premium. Eligible employees are those employees who are working a minimum of 25 hours per week and who have satisfied any waiting period as required by the employer. Employees in their waiting period are not eligible. When determining if adequate participation levels are met, UnitedHealthcare does not count as eligible any employee who has qualifying existing coverage in another employer-based group insurance plan or an ERISA qualified self-insured plan.

Ancillary:

- UnitedHealthcare Insurance Company will be the sole carrier for **Dental and Life products**.
- The employer must meet the following eligible employee participation and contribution requirements for Dental and Vision.
 - For contributory plans a minimum of 50 percent of the single premium rate and 75 percent participation.
 - For voluntary plans a maximum contribution of 49 percent of the single premium rate and minimum 2 eligible with minimum participation of 2 enrolled for plans that do not include orthodontia. For plans that include orthodontia coverage there is a minimum of 10 eligible and 8 enrolled.
 - The employer must meet eligible employee **participation** requirement of 75 percent for contributory plans and a minimum contribution of 25 percent of the employee premium rate for Life. Employer must meet participation requirements of 100 percent for noncontributory plans.

Submission deadline.

Individual contractors paid by 1099 are eligible for

coverage providing specific guidelines are met.

UnitedHealthcare may request additional documentation if needed to establish eligibility. All required information must be submitted to process the case by the requested effective date. Effective dates are the 1st and 15th of the month. Any cases with missing information may delay processing for the requested effective date.

Please note: Proposed rates are based on census data originally submitted and are valid only for those employees and dependents who reside or work in the designated service area. Final rates will be based on actual enrollment on the effective date of coverage. No group should cancel their coverage until they have received approval and final rates from UnitedHealthcare.



For more information, please contact your local representative.

Orlando

UnitedHealthcare 495 North Keller Rd. Suite 200 Maitland, Florida 32751

Tampa

UnitedHealthcare 9009 Corporate Lake Dr. Suite 200 Tampa, Florida 33634



(DO NOT STAPLE)

Employer Application for Small Business

Florida Please select one: Paper or Electronic invoices?

To avoid processing delays, please make sure you:

- 1 Answer all questions completely and accurately.
- 2 Complete and submit the Product and Benefit Selection Form, if applicable.
- Submit the most recent billing statement listing
- 4 Submit most recent wage and tax information.
- 5 Include a deposit check for any required
- 6 DO NOT CANCEL YOUR EXISTING COVERAGE UNTIL YOU RECEIVE WRITTEN NOTIFICATION

∭ U₁	nitedHealthcare°
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☐ UnitedHealthcare Insurance Company
☐ UnitedHealthcare of Florida, Inc.
☐ Neighborhood Health Partnership, Inc.
☐ All Savers Insurance Company

those currently insured	d and curre	ent status.	OF APPE	ROVAL.							[Rec	ques	ted Ef	fecti	ve [Date
General Information	1																
Group's Legal Name																	
Group Name to appear	on ID ca	rd (maximum 3	0 characters)														
Street Address										Tax	ID						
City			State	Zip Code		Names	of Ov	wners	/Partı	l ners (if app	olical	ble)		erne ⁄es		cess?
Contact Person			Email Addres	SS										# of `in Bu			
Billing Address (If Diffe	erent)				Teleph	one					Fax						
Multi-Location Group* □ Yes □ No	# Locati	ons Address	(es) (or list or	n additional	sheet of	paper)				,							
If the majority of your policy be written out of	f a differe	nt state and/or	that your ben	efit plans v		nitedHea		•			r sta						ıt your
Organization Type □ P □ Sole Proprietor □ Did you have any empl preceding calendar yea	Other ovees oth	ner than vourse	·		g the		_	Medio Plan (□ Cal □ Pol	Optioi endar	n Year		(Cove	estic I rage s □ N		ner	
Naiting Period for new Waiting period for medic coverage cannot exceed S	al	□ 1st of Po□ Date of F	olicy Month fo olicy Month fo Hire (no waitii months da	ollowing ng period)	□ mo	nths \square	_		-	ment		f	or in	ng Pe nitial e s □ N	nrol	wai lees	ived
Nature of Business												I	ndus	stry (S	SIC)	Cod	le
Have Workers' Comp □ Yes □ No	Worker	s' Comp Carrie	r Name		Names	of Own	ers/P	artneı	rs not	cove	red b	y W	orke	rs' Co	mp:		
Names of Persons curr □ See Attached List	rently on □ None	COBRA/Continu	iation, and/or	Short/Long	Term D	isability:											
Participation		# Emplo Applyin	•	1	Employ Waiving			Con	tribu	tion				loyer ⁄₀			loyer r Dep
Eligible Employees		Medical		Medical				Medio	cal								
Ineligible Employees		Dental		Dental				Denta	ıl								
Total # Employees	Щ	Vision		Vision				Visior	1								
Hours per week		Basic Life/AD&	D	Basic Life	e/AD&D			Basic	Life/A	AD&D							
o be eligible – 25		Dep Life		Dep Life				Dep L	ife								
	[Supp Life/AD&	D	Supp Life	AD&D			Supp	Life/A	AD&D							
For Disability products minimum # of work ho		Supp Dep Life/	AD&D	Supp Dep	Life/AD	&D		Supp	Dep I	Life/A[0&D						
per week to be eligible		STD		STD				STD									
30 hours.		LTD		LTD				LTD									
		Other		Other			\Box	Other									
Note: Life insurance premiu	ms for tota	lly disabled insure	d are waived for	6 months.		•											

 \square Yes \square No Acceptance of this application will replace existing life insurance coverage.

Coverage Provided by "UnitedHealthcare and Affiliates": Medical coverage provided by UnitedHealthcare Insurance Company, UnitedHealthcare of Florida, Inc., Neighborhood Health Partnership, Inc. or All Savers Insurance Company. Dental, Vision, Life, Short-Term Disability (STD), Long-Term Disability (LTD) Insurance coverage provided by UnitedHealthcare Insurance Company

Group N	lame		
Gene	ral Informat	ion (continued)	
□ Yes	Subject to	ERISA? (Most private sector plans are ER	ISA plans)
□ No	□ Church □ Indian T	se indicate appropriate category: (Additional information needed) ribe – Commercial Business Government/Foreign Embassy	□ Federal Government □ Non-Federal Government (State, Local or Tribal Gov.) □ Non-ERISA Other
United	lealthcare's	Leave of Absence (LOA) Policy; Eligibility	for Medical Coverage
If the er remain consect If the er	mployee is or in force for: (utive weeks fo mployee's me	an employer approved leave of absence at 1) No longer than 13 consecutive weeks for a medical leave. Coverage may be extendical coverage terminates under this LOA process.	nd the employer continues to pay required medical premiums, the coverage will r non-medical leaves (i.e. temporarily laid-off). (2) No longer than 26 ded for a longer period of time, if required by local, state or federal rules. solicy, the employee may exercise the rights under any applicable Continuation
	•	•	nefits provision described in the Certificate of Coverage.
Yes	s, we continu	e medical coverage during an approved lea	(not including state continuation or COBRA coverage)? ve of absence for full time* employees (as defined on page 1).
1110	, we do not o	ffer medical coverage during a leave of abs	ence.
Consu	ımer Driven	Health Plan Options	
Health	Savings Acco	ount (if selected): Which bank will be used:	□ OptumBank □ Other
Answer HRA If yes, p HRA pla Compre If you a by your	s must be ac Yes □ No Dlease identify ans administe chensive Supp nswered "Yes broker or ag	type: □ UnitedHealthcare HRA (any HRA red by other insurers or third party admini plemental Insurance Policy or Funding Arra to either question above, you must choos	thcare or any other insurer or third party administrator. design offered through UnitedHealthcare) □ Other Administrator HRA strators must comply with UnitedHealthcare HRA design standards. ngement □ Yes □ No le from the list of UnitedHealthcare HRA-eligible medical plans as shown to you with these arrangements. Purchase of such arrangements at any point during
Quest	ions Regar	ling Group Size	
□ COBF	RA Continuation	days during a calendar year, you must pro	more employees on your payroll on at least 50% of the group's working wide employees with COBRA continuation effective January 1 of the next an 20 employees during a calendar year, you must provide State Continuation ear.
□ Medio	care Primary Primary	the Health Plan is primary and Medicare is s status. The Group should contact its legal a	more employees during 20 or more calendar weeks in the preceding calendar year econdary. This statement does not set forth all rules governing group level Medicare nd/or tax advisor(s) for information regarding other rules that may impact the it is the Group's responsibility to accurately determine its Medicare status.
Enter the Calenda Average Number Employe	r Year Total of	company during the preceding calendar year	of employees means the average number of employees employed by the ar. An employee is typically any person for which the company issues a W-2, onal status or whether or not they have medical coverage. ormal workweek of 25 or more hours.
		in business last year (usually 12 months). regardless of whether you had coverage wi coverage. Use the number of employees at	monthly employee totals together, then divide by the number of months you wer. When calculating the average, consider all months of the previous calendar year th us, had coverage with a previous carrier or were in business but did not offer the end of the month as the "monthly value" to calculate the year average. If you r prior year average using only those months that you were in business. Use s or ranges).

Group Name **Questions Regarding Group Size (continued)** For purposes of determining your number of full-time equivalent employee count, the number of employees means the average Enter the Prior number of employees employed full-time (at least 30 hours/week in any given month), by the company on business days during Calendar Year Full the preceding calendar year. Time Equivalent Total Number of In addition to the number of full-time employees noted above, for any month otherwise determined, include for such month the **Employees** number of full-time employees divided by the aggregate number of hours of service of all employees who are not full-time employees for the month by 120. Employers should exclude employees who were seasonal workers who worked 120 days or fewer in the preceding calendar year. Do you currently utilize the services of a Professional Employer Organization (PEO) or Employee Leasing Company (ELC). □ Yes □ No Staff Leasing Company, HR Outsourcing Organization (HRO), or Administrative Services Organization (ASO)? Is your group a Professional Employer Organization (PEO) or Employee Leasing Company (ELC), or other such entity □ Yes that is a co-employer with your client(s) or client-site employee(s)? □ No If you answered Yes, then by signing this application you agree with the certification in this section. I hereby certify that my company is a PEO, ELC or other such entity and that only those employees that are the corporate employees of my company, and not my co-employees, are permitted to enroll in this group policy. If my group at any point after I sign this application determines that the group will provide coverage to the co-employees under the group's

plan, I understand that UnitedHealthcare will not cover the co-employees under this group policy.

□ Governmental

□ Employer Association

□ Church

Do you have common ownership with any other businesses? If you own multiple companies, or a parent-subsidiary relationship exists between your company and another, this may indicate common ownership of businesses.

Does your group sponsor a plan that covers employees of more than one employer?

□ Professional Employer Organization (PEO)

☐ Taft Hartley Union

☐ Multiple Employer Welfare Arrangement (MEWA)

If you answered Yes, then indicate which of the following most closely describes your plan:

☐ Yes☐ No

□ Yes

 \square No

Current Carrier Inform	ation			
☐ Yes ☐ No If Yes, please	e provide poli	rage with UnitedHealthcare or has the group had any Unite cy number and Coverage Begi dental services for the previous 12 consecutive months?	n Date/ / Er	
		Name of Carrier	Initial Coverage Begin Date	Coverage End Date
Current Medical Carrier	□ None			
Current Dental Carrier	□ None			
Current Life Carrier	□ None			
Current Disability Carrier	□ None			
Current Vision Carrier	□ None			

Important Information

I understand that the Certificate of Coverage or Summary Plan Description, and other documents, notices and communications regarding the coverage indicated on this application may be transmitted electronically to me and to the Group's employees. This consent remains in effect until it is withdrawn. The Group may withdraw their consent at any time or request a document in a paper or non-electronic form.

I represent that, to the best of my knowledge, the information I have provided in this application – including information regarding qualified beneficiaries and dependents who have elected continuation under COBRA or state continuation laws – is accurate and truthful. I understand that UnitedHealthcare and Affiliates will rely on the information I provide in determining eligibility for coverage, setting premium rates, and other purposes.

In some instances, we pay brokers and agents (referred to collectively as "producers") compensation for their services in connection with the sale of our products, in compliance with applicable law. In certain states, we may pay "base commissions" based on factors such as product type, amount of premium, group/company size and number of employees. These commissions, if applicable, are reflected in the premium rate. In addition, we may pay bonuses pursuant to programs established to encourage the introduction of new products and provide incentives to achieve production targets, persistency levels, growth goals or other objectives. Bonus expenses are not directly reflected in the premium rate but are included as part of the general administrative expenses. Please note we also make payments from time to time to producers for services other than those relating to the sale of policies (for example, compensation for services as a general agent or as a consultant).

Producer compensation may be subject to disclosure on Schedule A of the ERISA Form 5500 for customers governed by ERISA. We provide Schedule A reports to our customers as required by applicable federal law. For specific information about the compensation payable with respect to your particular policy, please contact your producer.

Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Tailot, intomplete of intelledaning information to guilty of a fold	ily of the time degree.				
Signature					
Group Authorized Signature	Title			Date	
Producer Information (if applicable)					
Writing Producer Name	Writing Producer SSN			Is the Pr with UF	roducer appointed IC? Yes No
All Payments to:	CRID Code (for internal use)	Tax ID#		If more Split	than 1 Producer*, %
Street Address	City		State		Zip Code
Producer Phone #	Producer Email Address		Producer F	ax Numb	er
Florida License ID #		of my knowled sting life insura			s application will
The contents of this application were fully explained during a Group submitting this application. Coverage, eligibility, pre-eximitations, the effect of misrepresentations, and termination	xisting condition	Producer S	Signature		Date

UHC Sales Representative/Account Executive

Sales Representative or Account Executive (First & Last Name)

General Agent Information (if applicable)			
General Agent	Phone #	Franchise Code	
Street Address	City	State	Zip Code

^{*}If more than one Producer, provide the second Producer's information on an additional sheet of paper.

Product and Benefit Selection Form



Date

	Group Name
	dentify primary business location
1c.L	List all other locations besides primary business location
- - - -	Medical Plan Code(s) 2b. Will this plan co-exist with another health plan? Yes ◆ No If yes, name of carrier 2c. Prescription Benefit Plan Number (Rx) 2d. Deductible Administration Calendar Year (from Jan. 1 to Dec. 31) Policy/Contract Year (from effective date to renewal date) [(Not applicable to NHP)]
	acknowledge that the health plan selected includes coverage for substance abuse and mental health that is equal to or exceeds coverage as required by Florida Statutes 627.669 and 627.668.
3. [Dental Plan Code(s) 3b. Has this group been covered for major dental services for the previous 12 consecutive months? • Yes • No If yes, name of carrier
4. V	/ision Plan Code(s)
S	Life Amount(s) Employee \$ Spouse \$ Child(ren) \$
_	Yes • No Acceptance of this application will replace existing life insurance coverage.
L A S	Supplemental Coverage(s) Life \$ AD&D \$ STD \$ LTD \$
7. C	Other Notes Control of the Control o
MAR	JR STATE INSURANCE LAW REQUIRES ALL CARRIERS IN THE SMALL GROUP MARKET TO ISSUE ANY HEALTH BENEFIT PLAN IT RKETS TO SMALL EMPLOYERS, UPON THE REQUEST OF A SMALL EMPLOYER TO THE ENTIRE SMALL GROUP, REGARDLESS OF THE ILTH STATUS OF ANY OF THE INDIVIDUALS IN THE GROUP
	person who knowingly and with intent to injure, defraud, or deceive any insurer, files a statement of claim or an application containing any e, incomplete or misleading information is guilty of a felony of the third degree.

Coverage Provided by "UnitedHealthcare and Affiliates":

Signature Employer Signature

Medical coverage provided by UnitedHealthcare Insurance Company or UnitedHealthcare of Florida, Inc. or Neighborhood Health Partnership, Inc. Dental coverage provided by UnitedHealthcare Insurance Company or UnitedHealthcare of Florida, Inc. or Neighborhood Health Partnership, Inc. Life, Short -Term Disability (STD), Long-Term Disability Insurance coverage provided by UnitedHealthcare Insurance Company Life Insurance coverage provided by UnitedHealthcare Insurance Company Vision coverage provided by UnitedHealthcare Insurance Company

UHC.FL 1/14 M43297 9/13

Title



Participation & Floor Certification [Groups with 10+ Eligible Employees]

Ge	neral Information				
Gr	oup's Legal Name				
Str	eet Address				
Re	quested Effective Date				
FI6 VT	oor Calculation (AL, AR, AZ, DC, GA, IA, IL, IN	, KS, KY, LA, MI, MN, MO, MS,	ND, NV, OH, SD, TN, UT, VA,		
1	Number of employees enrolling in UnitedHealt	hcare group medical policy			
2	Number of eligible (full time) employees				
3	Divide line 1 by line 2. This is your floor partic	ipation percentage.	%		
	rticipation Calculation (AK, CA, CO, CT, DE, , RI, SC, TX, VI, WA, WV, WI, WY)	, FL, HI, ID, MA, MD, MT, NC, NI	E, NH, NJ, NM, NY, OK, OR,		
1	Number of eligible (full time) employees				
2	Number of eligible (full time) employees with a	valid waiver reason			
3	Subtract line 2 from line 1. This is your total e	ligible count.			
4	Number of employees enrolling in UnitedHealt	hcare group medical policy			
5	Divide line 4 by line 3. This is your participation	on percentage.	%		
lm	portant Information				
tim pa do	UnitedHealthcare reserves the right to review the applicant's payroll/wage & tax records at any time to confirm eligibility. UnitedHealthcare may request the applicant's most recent wage & tax payroll records. The applicant agrees to furnish UnitedHealthcare with all information and documentation which may be reasonably required with regard to eligibility for coverage.				
	gnature				
with rest	By signing this form, I hereby certify, as a condition of eligibility, that the Group is in compliance with the minimum participation requirements as expressed in the group policy. UnitedHealthcare reserves the right to request and review payroll or other documentation confirming compliance. I represent that the information I have provided is accurate and truthful. I understand that any intentional misrepresentation of material fact or fraudulent statement may result in rescission of the group policy, termination of coverage, increase in premiums retroactive to the policy date, or other consequences as permitted by law.				
Gro	oup Authorized Signature	Title	Date		



Employer eServices Scheduled Direct Debit

Sign up for UnitedHealthcare's Scheduled Direct Debit and have your premium payments automatically deducted from your bank account.

If you're looking for new and better ways to help organize, streamline and generally make your job easier, there's no better place to start than with UnitedHealthcare's Scheduled Direct Debit.

That's because Scheduled Direct Debit is a safe, convenient and automatic way to pay your monthly insurance premiums.

All you do is sign up, then every month we automatically deduct your premium from your company's bank account.

Even better, Scheduled Direct Debit helps you better organize your payment records, streamlines your monthly invoice payment process and frees you up to get on with the business of your business.

Enroll today in UnitedHealthcare's Scheduled Direct Debit program. Just fill in the simple form on the reverse side and return it to us. Do it today. And give yourself one less thing to worry about.

Scheduled Direct Debit:

- ▶ Lets you pay your premium at the same time each month.
- Provides predictable cash outflow.
- ▶ Gives you a consistent process for your premium payment.
- ▶ Provides an accurate record of your payment listed right on your bank statement.
- ▶ Means you'll never have to worry about missing an invoice or a deadline again. Everything's taken care of. Automatically.

Get organized.

Get streamlined.

Get UnitedHealthcare's

Scheduled Direct Debit.



Scheduled Direct Debit Authorization Form

Enrollment instructions

- 1. Complete the form below.
- 2. List all customer numbers and bill groups that you wish to have paid by automatic withdrawal.
- 3. Fax this form to the fax number on the bottom of the authorization form.

IMPORTANT: Please return the completed form along with a voided check (no deposit slips please.)

Statement of understanding

By executing this document in the space provided below, I hereby confirm that I am authorized to act on behalf of the employer/customer ("Group") described below and agree on behalf of Group to the following terms and conditions:

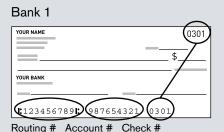
- Group authorizes UnitedHealthcare to debit the group checking (account # provided below) for all monthly charges for coverage.
- Group understands that it may take up to one month to set up Scheduled Direct Debit and consequently all overdue premiums should be promptly paid in order to avoid receiving a delinquency letter and possible termination of your account during this initial set up period.
- · Group understands and agrees that it will have sufficient funds in its account to cover the full premium invoice on the draft due date. If necessary funds are not in your account on the draft due date, group coverage may be subject to termination proceedings consistent with the terms stated in your UnitedHealthcare contract.
- · Group agrees to promptly notify Unitedhealthcare of any change to the information provided.

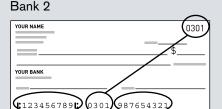
Authorization

Authorization is given to UnitedHealthcare to initiate debits (payments) to the financial institution indicated below. This financial institution is authorized to debit the account. This authority is to remain in full force and effect until either a 30 day revocation notice is written to UnitedHealthcare; it is cancelled by UnitedHealthcare under the conditions stated above; or upon termination of coverage with UnitedHealthcare.

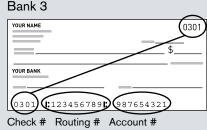
Determining your routing number

To determine your routing number, refer to your company check. The routing number is always 9 digits long and it is enclosed by colons. The location of the routing number and account number on your company check varies depending on your bank. For example:





Routing # Check # Account #



If you are unsure what the routing number/transit number is, your bank can assist you.

I have read and agree to the terms and conditions outlined above.

Authorized	signature and	d title of signatory		Date
Employer na	ame/Custom	er name/Policy name		Employer email address
UnitedHealt	thcare custor	mer number and bill group(s)		
Name of yo	ur financial ir	estitution		Telephone number of financial institution
	Routing/Transi	it Number (9 Digits)	Account Number (include all zer	roes and omit spaces/special characters)
	Mail to:	UnitedHealthcare – Duluth Attn: Accounts Receivable MN 015-2838	OR	Fax to: 1-218-279-6493 Attn: Accounts Receivable

Duluth, MN 55811

New Business Binder Check Coversheet	
Group Name	
Federal TAX ID#	
Group Number	
Policy Eff Date	
Check #	
Amount#	

Ensure check is written out to UHC Include customer name & TAX ID # on check Send check to below address

Street Address:	Overnight Address:
UHS Premium billing	UHS Premium Billing
PO Box 94017	Attn: Box 94017
Palatine, IL 60094-4017	5505 N. Cumberland Ave. Suite 307
	Chicago, IL 60656-1471

** California Groups are sent to a different address.

Street Address:

UHIC- UnitedHealthcare of California PO Box 843118 Los Angeles, CA 90084-3118

Overnight Address:

UHIC- UnitedHealthcare of California Wells Fargo Bank E2001-049 Lockbox 843118 3440 Flair Drive El Monte, CA 91731